

Jordan Lee

DevOps & Cloud Infrastructure Engineer

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PROFILE

DevOps & Cloud Infrastructure Engineer specialising in Azure infrastructure for large-scale SaaS platforms. I own the cloud infrastructure layer for a multi-product platform spanning 500+ repos and 10-20 product teams, building reusable Terraform and Bicep modules, shared CI/CD tooling, hosted build agent infrastructure, and an emerging AI platform layer.

EXPERIENCE

The Access Group

May 2021 – Present

DevOps & Cloud Infrastructure Engineer · Pontefract, UK

- Maintain a shared library of reusable Terraform and Bicep modules (15+ Azure services) published to Artifactory with semantic versioning, consumed by product pipelines across 500+ repos
- Run a shared Azure Pipelines YAML template library standardising CI/CD across all product repos, with gated environment promotion and PR-based approval gates
- Manage hosted build agent infrastructure using VMSS-based auto-scaling pools and containerised agents
- Maintain AI/ML platform infrastructure including LLM gateway configuration, serverless GPU model hosting, and agentic platform services on Azure
- Use Claude Code subagent orchestration to roll out IaC changes across hundreds of repos in parallel, reducing week-long rollouts to hours

Link Group (LNK)

October 2020 – May 2021

Platform Engineer · Leeds, UK

- Wrote Terraform for fault-tolerant, region-resilient Azure solutions in an agile delivery environment
- Sole owner of Windows Virtual Desktop infrastructure including image management and access control
- Supported on-premises to Azure migrations across multiple EMEA domains

Piksel

February 2018 – June 2019

3rd Line Engineer · York, UK

- Supported multi-customer Wintel environments across Azure, AWS, hybrid cloud, and on-premises
- Drove the team's shift to a DevOps workflow using Kanban and GitLab-based CI/CD pipelines
- Built Azure Monitor customer monitoring and automated monthly patching via SCCM using PowerShell

Computacenter

June 2012 – February 2018

2nd Line Wintel Analyst / Service Desk Analyst · Hatfield, UK

- Supported a broad customer base across a shared service model covering critical incident management and datacentre migration exercises
- Improved first-time fix rates by implementing automated ticket routing and ITSM call templates

Fujitsu UK

July 2011 – June 2012

1st Line Analyst · Stevenage, UK

TECHNICAL SKILLS

Cloud & IaC

Microsoft Azure, Terraform, Bicep, ARM Templates, Azure DevOps, GitLab CI/CD

CI/CD & Build Infrastructure

Azure Pipelines (YAML), shared pipeline template libraries, Hosted build agent management — VMSS-based auto-scaling pools and containerised agents, Pipeline-driven Terraform, Bicep, and ARM deployments with PR approval gates

Scripting & Automation

AI-Assisted Engineering

PowerShell, Bash, Azure CLI, Pipeline and infrastructure automation at scale

Claude Code (subagent orchestration for multi-repo IaC changes), Devin, GitHub Copilot

CERTIFICATIONS

AZ-900: Microsoft Azure Fundamentals

MTA: Windows Server Administration Fundamentals

MTA: Windows Operating System Fundamentals

Level 3 Diploma for ICT Systems and Principles for IT Professionals

In progress: AZ-104: Microsoft Azure Administrator

MCTS: Windows 7 Configuring

MTA: Security Fundamentals

MTA: Networking Fundamentals

Level 3 Diploma in ICT Professional Competence

In progress: AZ-305: Microsoft Azure Solutions Architect Expert

EDUCATION

Zenos IT Academy — Information Technology (2010–2011)

Stanborough School — General Studies (2005–2010)